

Privacy Statement
Contact Form

Thank you for visiting our website.

If you wish to submit a 'Contact Form' via our website, we are required to inform you about how we manage and utilise the data you provide to us.

By default, the data you enter into the online form is provided to us automatically as an email through our info@lightpointmedical.com address. Your data is therefore not held somewhere on our website, but rather on our email system which is operated by Microsoft Office. Aside from Microsoft, we will not share your data with any third party where it is not necessary to do so to provide a service to you.
We will never sell your personal data to any third party.

The information you provide to us will be used for the purpose of answering your queries, fulfilling our obligations arising from any contracts entered into between you and us, keeping you up to date about relevant information concerning our business and, where we have a legal right or duty to use or disclose in accordance with statutory reporting requirements, as required by UK law.

We will not retain your data for longer than necessary. The criteria that we use to determine retention periods will be based on the nature of the data and the purposes for which it is kept. The maximum period we will keep personal data obtained through the 'Contact Form' and not actioned as a sales lead is 2 years (24 months). In certain circumstances we may need to hold parts of the data for longer than 24 months for legal or regulatory reasons.

Under the General Data Protection Regulation (EU) 2016/679 (the "GDPR") you have certain rights which include the right to request access, the right to rectify, the right to object and the right to erase the personal data we hold on you.

If you would like to exert any of your rights, complain or see a copy of our company privacy policy please contact us using the contact information below:

Email: info@lightpointmedical.com

Postal Address: Lightpoint Medical Ltd
Misbourne Works
Waterside
Chesham
HP5 1PE